Implementation Plan: Entrepreneurship in Micro-Enterprise

<table>
<thead>
<tr>
<th>Operational Programme</th>
<th>S&amp;E Regional Operational Programme 2014-2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>Priority</td>
<td>3: SME support, promotion and capability development</td>
</tr>
<tr>
<td>Thematic Objective</td>
<td>Enhancing the competitiveness of SMEs</td>
</tr>
<tr>
<td>Investment Priority</td>
<td>(a) Promoting entrepreneurship, in particular by facilitating the economic exploitation of new ideas and fostering the creation of new firms, including through business incubators</td>
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<tr>
<td>Scheme</td>
<td>Entrepreneurship in Micro-Enterprise</td>
</tr>
<tr>
<td>Categorisation Code</td>
<td>01</td>
</tr>
<tr>
<td>ERDF Certifying Body</td>
<td>Department of Public Expenditure and Reform</td>
</tr>
<tr>
<td>Managing Authority</td>
<td>Southern Regional Assembly</td>
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<tr>
<td>Intermediate Body</td>
<td>Enterprise Ireland</td>
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<tr>
<td>Level 1 Public Body</td>
<td>Local Enterprise Offices</td>
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**Grant Rate**

- Priming Grant of 50% of eligible investment up to €150,000. Grants in excess of €80,000 shall be exceptional. A maximum employment grant of €15,000 per full time job created.
- Business Expansion Grant of 50% of eligible investment up to €150,000. Grants in excess of €80,000 shall be exceptional. A maximum employment grant of €15,000 per full time job created.
- Feasibility/Innovation Grant of 50% of the investment or €15,000 whichever is the lesser.
- 30% of all grants to be in refundable form – to be determined by each CEB
- Training up to 100%, subject to proportionate contribution as deemed appropriate.
- Other financial supports as appropriate, to assist with marketing, mentoring and e-business.

**EU Co-Financing Rate**

50% of eligible public expenditure

**Objectives of Intervention.**

The specific objective of this priority is to increase employment levels in micro-enterprises in the S&E Region by supporting business start-ups, business expansion and higher innovation levels in micro-enterprises.

This investment priority will support innovative and growth oriented micro-enterprise business start-ups and expansions, with a particular emphasis on high-growth and potentially high-growth sectors through the provision of business information, advisory services, capability building, mentoring and financial supports. The ERDF co-financed financial supports will be targeted at more value added micro-enterprises in the manufacturing and traded services activities, with a particular emphasis on high-growth and
potentially high-growth sectors which do not lead to deadweight and or displacement. The non-financial supports are broader and more generally focussed but will meet the specific needs of high growth and potential high growth companies.

Description of Intervention.

Proposed Actions

In pursuing the above objective the Local Enterprise Offices will:

- promote local enterprise culture and entrepreneurship throughout society through initiatives such as their Start-Your-Own-Business training courses, provision of business information and advisory services, schools enterprise programmes, awards schemes, networks including the Women-in-Business, Seniors and Youth enterprise networks. The LEOs run a range of Start-Your-Own-Business Programmes every year which are targeted at the unemployed to encourage them to develop their skills in addition to presenting self employment as a career development option.
- support business start-ups and expansions with appropriate financial supports, including feasibility supports, priming supports and repayable assistance in addition to networking with appropriate private sector finance providers.
- encourage and facilitate higher levels of value added businesses, including green enterprises and eco-innovation, by applying innovation, ICT strategies and export awareness.
- build the capability of owner/managers of micro-businesses through training and development actions including mentoring programmes, peer learning’s and access to business networks, with a particular focus on high growth and potential high growth enterprises.

Companies will also benefit from the roll-out of high speed fibre broadband in currently unserved areas. This will enable them to secure the maximum commercial and socioeconomic advantages.

Administrative Arrangements

The micro-enterprise support actions will be administered in each local authority area by the relevant Local Enterprise Office. Each Local Enterprise Office will operate in accordance with a Service Level Agreement with Enterprise Ireland setting out the protocols relating to service delivery, operational arrangements, policy and support, budgets and performance metrics. Enterprise Ireland will act as the Intermediary Body for the actions and the Local Enterprise Offices within each City and County Council will be the public beneficiary bodies.

Responsibilities of Intermediary Body.

Enterprise Ireland (EI) will enter into an Administrative Agreement with the Regional Assembly which will set out in detail the responsibilities of each. This agreement will be prepared by the Regional Assembly.

EI will be responsible for ensuring the effective implementation of the intervention and for full compliance with the Regulations, particularly those concerning financial management, control, publicity and public procurement. EI commits to revising the LEO Procedures Manual to comply with the requirements of the Assembly and the EU.
EI will be responsible for ensuring that all payment claims for Structural Fund expenditure, submitted by the LEOs, are supported by receipted invoices and audit documents, and that a clear and sufficient audit trail exists. Spot checks will be carried out by EI on management and control systems, these checks will include procedures to verify the delivery of the products and services co-financed and the reality of expenditure claimed and compliance with applicable national and community rules on, in particular, the eligibility of expenditure for support, public procurement, state aid including the rules on accumulations of aid, protection of the environment and the horizontal principles.

EI will also be responsible for ensuring in respect of co-financed intervention/projects, that only eligible expenditure actually incurred is submitted to the Southern Regional Assembly. EI is responsible for the verification of all expenditure incurred by the LEOs. EI will be responsible for the verification of all expenditure incurred by the LEOs. EI will be responsible for the drawdown of funding from DJEI and for the processing and authorization of payments to the LEOs.

EI will be responsible for submitting eligible expenditure in the format required by the NW Regional Assembly in order for payments claims to be prepared for submission to the Certifying Authority. Project level data will be updated as and when requested and specified by the EU Structural Funds IT System.

EI will compile monitoring/progress reports as requested by the Regional Assembly and cooperate with the OP level evaluations as required. These reports will provide data on the integration of the Horizontal principles by the LEOs. EI will liaise with the specialized bodies for support in this regard.

Responsibilities of Public Beneficiary Body.

The LEOs within local authorities will be responsible for implementation of the intervention at local level. As the final beneficiaries in the cascade of reporting, they will be responsible for ensuring that only actual eligible expenditure incurred, and expenditure which comes under the terms of the project as approved, is certified.

The LEOs will ensure that the beneficiary firms are provided with a grant award document setting out the conditions of support for each operation, including the specific requirements concerning the products or services to be delivered under the operation, the financing plan, the time limit for execution and the conditions for use of the Structural Funds IT System 2014-2020.

They will be required to ensure a clear audit trail exists in relation to EU co-funded expenditure and that all claims are supported by receipted invoices or, where this cannot be done, by accounting documents of equivalent probative value. The LEOs will also provide monitoring/progress reports as requested by the Intermediary Body, such reports will provide data, information and activity reports on the integration of the horizontal principles.
The contribution of the Irish exchequer and the EU Structural and Investment Funds 2014-2020 will be acknowledged in all promotional material, annual reports, letters of offer websites etc., by use of appropriate logo and text references. The LEOs will be responsible for maintaining a list of final recipients of expenditure incurred and will ensure that the beneficiaries comply with section 2.2 of Annex XII of Commission Regulation 1303/2013

Integration of Horizontal Principles.

Following completion of the screening exercise, the following horizontal actions will be taken to integrate relevant horizontal principles:

1. In dealing with clients the LEOs will ensure the rights (enshrined in the Customer Service Charter) to equal treatment established by equality legislation are upheld. The LEOs do not discriminate on the grounds of age, disability, gender, family status, race, religious belief, sexual orientation and membership of the traveller community.

2. The LEOs will ensure that all offices, facilities and resources are fully accessible in line with the Disability Act 2005.

3. LEOs will generally seek to proactively gender-mainstream their operational activities and structures, particularly in regard to gender balance requirements, with a view to achieving optimum levels of gender equality. The selection of projects for support or financial assistance will be monitored for gender balance.

4. Positive interventions such as The Women in Business Networks, Women’s National Enterprise Day, Mentoring and tailored training programmes will be undertaken throughout the life of the programme.

5. Specific initiatives targeting non-Irish nationals such as Ethnic Entrepreneurship programmes will be promoted to maximize the potential of this latent entrepreneurship. Other initiatives including youth entrepreneurship, senior’s enterprise and activity by minority groups will be encouraged.

6. It is proposed that at a minimum the following disaggregate data will be available:
   - Number of Enterprises supported by Gender
   - Number of recipients for training including number of training days by Gender
   - Broad equality measures including number of schools and colleges engaged in enterprise education initiatives: Number of Youth Entrepreneurship enquiries/start-ups (aged 18-30) : Number of Enquiries/Start Ups promoted by Seniors (>50):

Selection Process and Criteria.

1. Project Selection Process

Approval of micro-enterprise support will be effected through the relevant Local Enterprise Office operating within local authorities. These will pursue a systematic appraisal of all project proposals. An overriding requirement is the avoidance of duplication, displacement or dead-weight.

2. Project Selection Criteria
The key selection criteria will be based on national guidelines and include the following:

- The quality, commercial viability of the project proposal and its local relevance;
- overall costs of the project and its cost effectiveness;
- The contribution of the proposal to the development of the enterprise in terms of internal capacity;
- Potential for deadweight or displacement;
- Potential to increase the competitiveness of the enterprise and added value to local enterprise development; and
- Adherence to cross cutting themes.

The LEOs will engage, individually and collectively, in the development and establishment of training programmes and initiatives designed to promote entrepreneurial capability, entrepreneurship, and adaptation of new technology including ICT applications, on-line business opportunities and innovation, as well as increased export sales by micro-enterprises. The training programmes as developed by the LEOs may be delivered by public and/or private sector training providers. The selection of training providers will have regard to the suitability of a market-driven approach and the scope for private sector participation in delivery as well as to the capacity and experience of potential providers and adherence to cross-cutting themes.

Appeals.

Appeals will be dealt at LEO/Local Authority level as per the customer charter.

Performance Indicators.

**Priority-level Output Indicators**

**Investment Priority 1(a)**

<table>
<thead>
<tr>
<th>ID</th>
<th>Indicator</th>
<th>Measure Unit</th>
<th>Fund</th>
<th>Category of Region</th>
<th>Targe t Value</th>
<th>Source of Data</th>
<th>Frequency of Reporting</th>
</tr>
</thead>
<tbody>
<tr>
<td>CO01</td>
<td>Productive investment: Number of enterprises receiving support</td>
<td>Enterprises</td>
<td>ERDF</td>
<td>More developed</td>
<td>51,736 .00</td>
<td>Enterprise Ireland</td>
<td>Annual</td>
</tr>
<tr>
<td>CO02</td>
<td>Productive investment: Number of enterprises receiving grants</td>
<td>Enterprises</td>
<td>ERDF</td>
<td>More developed</td>
<td>1,804.00</td>
<td>Enterprise Ireland</td>
<td>Annual</td>
</tr>
<tr>
<td>CO04</td>
<td>Productive investment: Number of enterprises receiving non-financial support</td>
<td>Enterprises</td>
<td>ERDF</td>
<td>More developed</td>
<td>17,770 .00</td>
<td>Enterprise Ireland</td>
<td>Annual</td>
</tr>
<tr>
<td>CO05</td>
<td>Productive investment:</td>
<td>Enterprises</td>
<td>ERDF</td>
<td>More</td>
<td>2,398</td>
<td>Enterprise Ireland</td>
<td>Annual</td>
</tr>
</tbody>
</table>
### Number of new enterprises supported

<table>
<thead>
<tr>
<th>ID</th>
<th>Description</th>
<th>Measure Unit</th>
<th>Category of Region</th>
<th>Baseline Value</th>
<th>Target Value</th>
<th>Source of Data</th>
<th>Frequency of Reporting</th>
</tr>
</thead>
<tbody>
<tr>
<td>CO06</td>
<td>Productive investment: Private investment matching public support to enterprises (grants)</td>
<td>€</td>
<td>ERDF</td>
<td>More developed</td>
<td>13,649,599.00</td>
<td>Enterprise Ireland</td>
<td>Annual</td>
</tr>
<tr>
<td>CO08</td>
<td>Productive investment: Employment increase in supported enterprises</td>
<td>Full time equivalents</td>
<td>ERDF</td>
<td>More developed</td>
<td>5,760.00</td>
<td>Enterprise Ireland</td>
<td>Annual</td>
</tr>
</tbody>
</table>

### Programme-Specific Result Indicators

#### Investment Priority 1(b)

<table>
<thead>
<tr>
<th>ID</th>
<th>Indicator</th>
<th>Measure Unit</th>
<th>Category of Region</th>
<th>Baseline Value</th>
<th>Target Value</th>
<th>Source of Data</th>
<th>Frequency of Reporting</th>
</tr>
</thead>
<tbody>
<tr>
<td>3a</td>
<td>% Increase in employment in micro enterprises in S&amp;E Region</td>
<td>Full Time Equivalents (FTE)</td>
<td>More Developed</td>
<td>169,866</td>
<td>2011</td>
<td>186,852</td>
<td>Centra l Statistics Office</td>
</tr>
</tbody>
</table>

### Performance Framework of the Priority

<table>
<thead>
<tr>
<th>Indicator Type</th>
<th>ID</th>
<th>Definition of the Indicator</th>
<th>Measure Unit</th>
<th>Fund</th>
<th>Category of Region</th>
<th>Milestone 2018</th>
<th>Final Target</th>
<th>Source of Data</th>
<th>Relevance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Output</td>
<td>CO08</td>
<td>Employment increase in supported enterprises</td>
<td>No. of employees</td>
<td>ERDF</td>
<td>More Developed</td>
<td>2,880</td>
<td>5,760</td>
<td>EI</td>
<td>Captures a key outcome of the supported intervention</td>
</tr>
<tr>
<td>Financial</td>
<td>F1</td>
<td>Eligible Priority Expenditure Certified</td>
<td>€</td>
<td>ERDF</td>
<td>More Developed</td>
<td>€13.84m</td>
<td>€34.6m</td>
<td>Certifying Authority</td>
<td>Assumes 40% of eligible expenditure declared by 2018</td>
</tr>
</tbody>
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Financial Management.

Funding for the theme will be provided by Central Government and will be maintained under a separate sub head (G1) to be provided by the Department of Jobs, Enterprise and Innovation on a collective basis to EI which has established a unit, called the Micro Enterprise and Small Business Division Unit, to provide central direction, technical support, shared services and quality assurance to the LEOs.

EI will enter into an Administrative Agreement with the Southern Regional Assembly and the LEOs which will set out in detail the responsibilities at each level in respect of financial management and control.

The LEOs will submit to the EI Micro Enterprise and Small Business Division Unit details of their Programme and funding requirements for the year and will request from the Unit funding, in instalments, to cover ongoing activities. The Unit will examine, validate and process such requests and will authorise the EI Finance Unit to make the necessary payments, by electronic transfer, to the relevant LEO/LA bank account.

The LEOs will provide, as requested detailed certification reports (Form B1) to the EI Micro Enterprise and Small Business Division Unit outlining eligible expenditure claimed. The Unit will examine such reports and will from time to time carry out spot checks to verify actuality of expenditure claimed.

The LEOs will prepare annual reports and accounts of their activities. The books and accounts of the LEOs will be available on request for examination by the Managing Authority, the Certifying Authority, the Comptroller and Auditor General, the ERDF Audit Authority, the European Commission and the European Court of Auditors.

Document Retention.

In accordance with Article140 of the Common Provisions Regulation (EC) 1303/2013, EI and the LEOs will ensure that all supporting documents regarding expenditure, verification checks, certification and audits on operations for which total eligible expenditure is less than €1,000,000.00 are kept available for the EU Commission and Court of Auditors for a period of three years from 31 December following the submission of the accounts in which the expenditure of the operation is included. In the case of operations over €1,000,000.00 all supporting documentation shall be kept for a 2 year period from 31 December following the submission of accounts in which the final expenditure of the completed operation is included.

The Managing Authority will inform EI and the LEO’s of the start date of the period referred to above.

Monitoring and Reporting Arrangements.

The reporting arrangements require that a progress report be submitted annually to the Monitoring Committee in a format to be specified by the Committee. In addition, Intermediary Bodies will be required to provide data on the EU Structural Funds IT system which will be used to transfer information to the Commission.
The LEOs will be responsible for monitoring the implementation of the theme locally while EI will monitor the theme at Regional level and will report to the Regional Assembly in the matter. The LEOs will confirm in relation to each project that the agreed proposals have been implemented, and that the enterprises supported have commenced or are continuing to trade.

An annual employment and capability development survey will be undertaken in respect of each LEO. This information will be transmitted electronically by each LEO to EI using the GMIS System (Grant Monitoring Information System).

EI will compile reports on performance at intervention level setting out progress against agreed intervention objectives and targets and performance on the horizontal principles as laid out in the reporting template. Progress reports will cover financial management details, performance indicators and qualitative information where appropriate. EI will agree the composition and format of these reports with the Managing Authority. The IT System will be used to report on the intervention and to transfer information on to the Commission, including information on operations as appropriate.

**Information and Publicity.**

The contribution of the Irish exchequer and the European Structural and Investments Funds 2014-2020 will be acknowledged in all promotional material, annual reports, letters of offer etc., by use of appropriate logo and text references. The relevant Structural Funds regulations on Information and Publicity will be complied with in this regard.

EI will ensure that the beneficiaries will comply with section 2.2 of Annex XII of Commission Regulation 1303/2013 and with Articles 4 and 5 of Commission Implementing Regulation 821/2014.